Person Specification

Essential	**Desirable**
Personal Attributes	
• Self-motivated and proactive • Adaptable, willing and flexible • Reliable, organised and calm • Willingness to learn • Positive attitude • Ability to multi-task, work under pressure and meet deadlines • Ability to establish and develop positive relationships throughout the schools	• Ability to identify longer-term improvement to the systems in use.
Qualifications	
• English and Maths GCSEs • IT qualification or experience in similar role	
Knowledge and Skills	
• Experience of using Microsoft Windows 10 and Office in a Domain environment. • Installing and configuring of Windows operating systems • Experience of finding, diagnosing and resolving faults with hardware and software • Experience of using or supporting iOS • Knowledge of AD, DHCP, GPO	• Experience of using Microsoft Windows Server 2012 R2 & Windows Server 2019 • Audio/Visual knowledge • Teams and Microsoft365 Administration • MDM • Scripting/PowerShell • Command Line • Good understanding of network infrastructure • Understand and support the use of DNS, DHCP, AD, WDS, MDT, Hyper-V, GPO, Antivirus
Experience	
• Two to three years experience in an IT support role	• Worked in an education environment
Other	
• Satisfactory Enhanced Disclosure and Barring Service (DBS) check on offer of job • This post is covered by Part 7 of the Immigration Act (2016) and, therefore, the ability to speak fluent spoken English is an essential requirement for the role.	